

# Quality Policy Statement

## OUR COMMITMENT

Hazardous Area Specialists are electrical contracting, electrical engineering and project management consulting including hazardous areas specifically flammable gases, vapours and combustible dusts including the testing, tagging, audit, inspection, and certification of electrical and gas appliances.

Hazardous Area Specialists recognises that in order to provide sustainable value to the customers, shareholders and employees; the Company must achieve continual improvement on performance, efficiency and effectiveness.

Hazardous Area Specialists achieve this using Integrated Management System (BMS) throughout the organisation to ensure continual improvement in pursuit of our objectives and Strategic Plan, and subsequently maintain our third-party certification (ISO9001:2015).

## POLICY OBJECTIVES

Hazardous Area Specialists' primary obligation will be achieved by the satisfaction of the following business objectives:

1. Total compliance with statutory obligations, standards, specifications and codes of practice relevant to quality management, environmental management and occupational health and safety management;
2. Adoption of the necessary control of our business to ensure our satisfaction of our customers' expectations, and internal targets are met;
3. Continuous improvement of the Business Management System consistent with certification requirements of Standards through periodic maintenance, monitoring, reviewing and auditing of the system;
4. Creating the necessary business processes which deliver the control required to ensure targets and applicable compliance requirements such as Regulatory, Legislative and Statutory are met;
5. Creation of a "Learning Environment" to continually improve the skills of our people and their awareness and knowledge of quality issues and practices;
6. Utilising a risk-based approach to change management in our business planning to ensure goals are met;
7. Identification, reporting, investigation and resolution of all non-conformance within a reasonable timeframe and acting to prevent their recurrence;
8. Monitor and evaluate the performance of consultants, subcontractors and suppliers and implement effective communication with them on quality and compliance issues;
9. Provide training to ensure all employees, suppliers and subcontractors understand their Quality management roles and responsibilities;
10. Consider quality in all aspects of our work, using a risk-based approach consistent with our policies and procedures, processes and documentation;
11. Involve employees and subcontractors in decision-making processes through regular communication, consultation and training.



**Authorised by:**

Justin Nally

General Manager

Review Date: 24 February 2023